About Bluechip Advanced Communications and Information Technology Company

We delivers comprehensive **Managed IT Services** designed to ensure **business continuity, security, and operational efficiency** for SMB, SME and Enterprises across the **GCC.**

With **over 15+ years of market presence,** Bluechip tech acts as a **trusted technology partner,** enabling organizations to focus on core business while we manage their **IT environments end-to-end.**

Reliable
We believe in building and maintaining long term relationships with all our clients.

Affordable
We have provided best plus affordable services to our customers.

Experienced
We are well experienced in solving problems of complex system integration

Solutions Provider
We endeavor to offer you best solutions to acquire your maximum satisfaction.

Business Practices

System Integration
- Data Centers
- IT Infrastructure
- Private Cloud
- Virtualization
- Physical Security
- Hybrid Infrastructure

Managed Service
- IT Infra. Management
- Cloud Infra. Management
- Desktop Management
- End-user Support
- IT Consultancy
- Hardware Break Fix Services

Cyber Security
- Endpoint Security
- Privileged access management (PAM)
- Identity and Access Management (IAM)
- Mobile Device Management (MDM)
- Data Loss Prevention (DLP)
- E-Mail / DNS Security
- Multi factor Authentication
- Managed File Transfer

Cloud Services
- Backup / DR Services
- Archiving Services
- Public/Private Cloud
- Web / App. Hosting
- E-Mail Migration
- Cloud Migration
- Microsoft 365 / Google workspace

Unified Communication
- IP Telephony
- Video Conferencing
- Microsoft Teams
- Zoom Meeting

ELV
- CCTV / Surveillance
- Structure Cabling
- Fiber Pooling / Splicing/ Termination
- Access control Systems
- Datacenter / Server Room Setup

Why Choose Bluechip Tech for Managed Services?

15+ years MSP experience in Middle East & India

350+ certified IT professionals

In-house NOC & SOC

ISO-certified processes

Strong OEM & technology partnerships

Proven capability in large-scale enterprise & missio

Our Managed Services Philosophy

Proactive, not reactive

Prevent issues before they impact business

Security-first approach

Aligned with regional compliance requirements

Predictable IT costs

with SLA-driven service models

Scalable services

Supporting business growth and multi-location operations

Core Managed Services Portfolio

Managed Infrastructure Services

24×7 monitoring of servers, storage, network & endpoints

Patch management, performance tuning & capacity planning

On-prem, hybrid & cloud infrastructure management

Backup, disaster recovery & business continuity management

Outcome: Maximum uptime, optimized performance, reduced downtime

![Bluechip logo — Advanced Communications Information Technology]

Managed Network Services

LAN, WAN, Wi-Fi & SD-WAN management

Firewall, router & switch configuration and monitoring

ISP coordination & SLA management

Network performance optimization and reporting

Outcome: Secure, high-availability and high-performance networks

Managed Security Services (MSSP)

Security Operations Center (SOC) – 24×7

SIEM monitoring & incident response

Endpoint Detection & Response (EDR/XDR)

Vulnerability assessment & remediation

Compliance support (SIRA, NCA, ISO, healthcare & enterprise standards)

Outcome: Reduced cyber risk and regulatory compliance assurance

Managed End-User & Workplace Services

Service Desk (L1, L2, L3) – remote & onsite

Desktop, laptop, printer & mobility device management

OS, application & security patching

User onboarding/offboarding & asset lifecycle management

Outcome: Improved user productivity and faster issue resolution

Managed Cloud Services
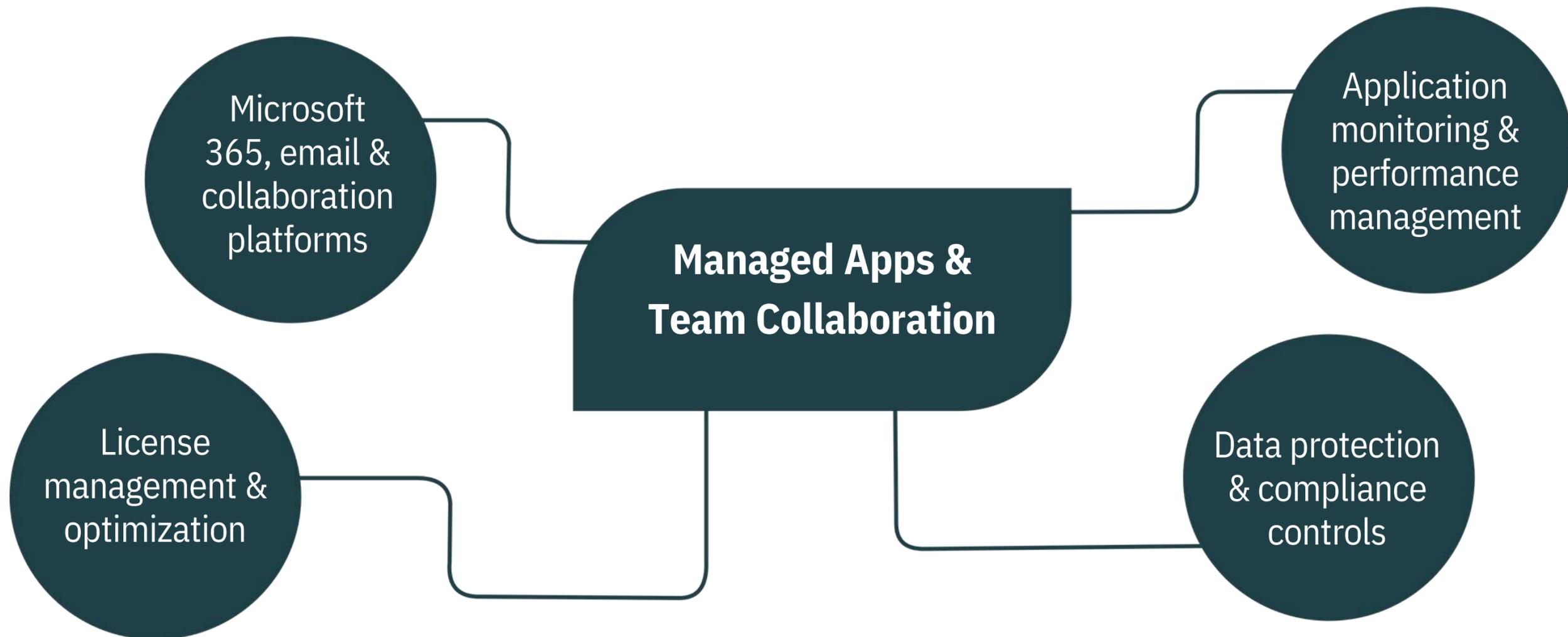
Azure, AWS & private cloud management

Cloud migration & optimization

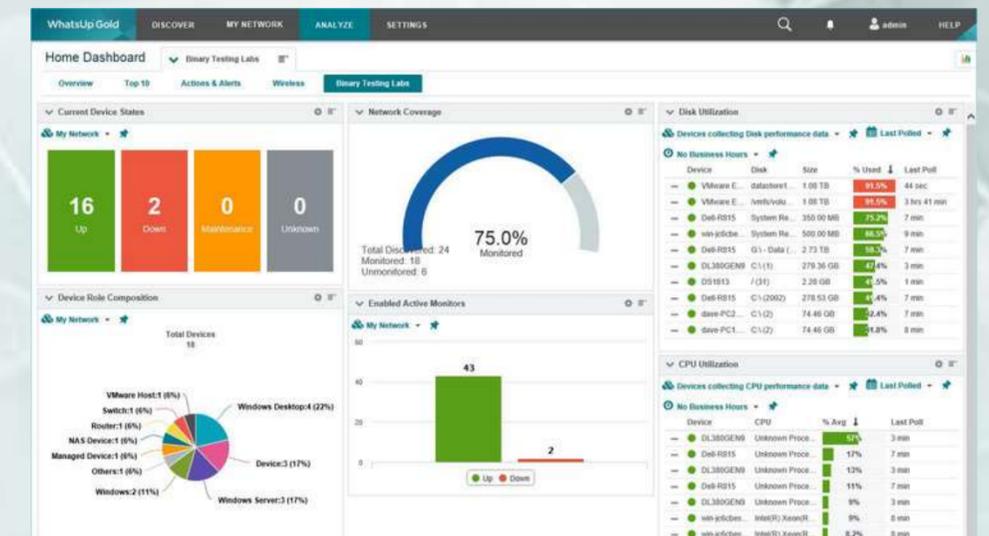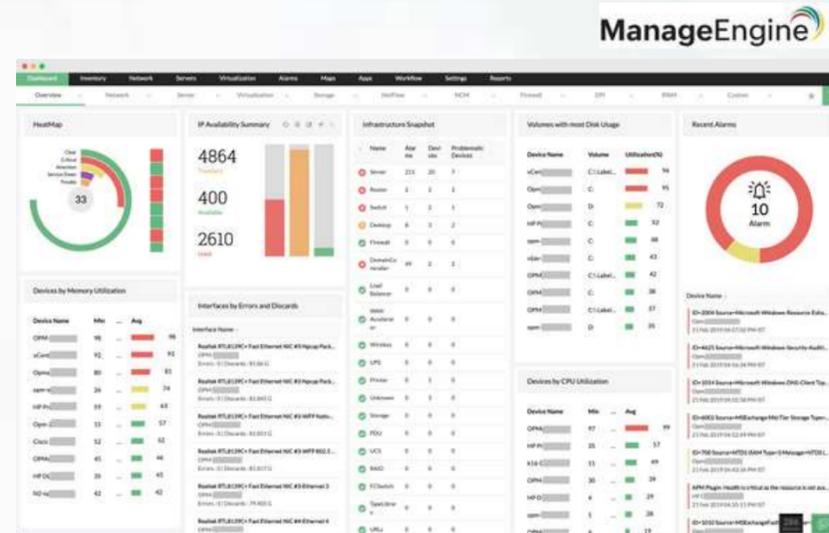Cost governance & performance monitoring

Backup, DR & security hardening

Outcome: Secure, optimized and cost-efficient cloud operations

Monitoring Tools we can use

Industries We Serve

Healthcare & Hospitals

Government & Semi-Government

Real Estate & Construction

Hospitality & Retail

Manufacturing & Logistics

Education & Enterprise Corporates

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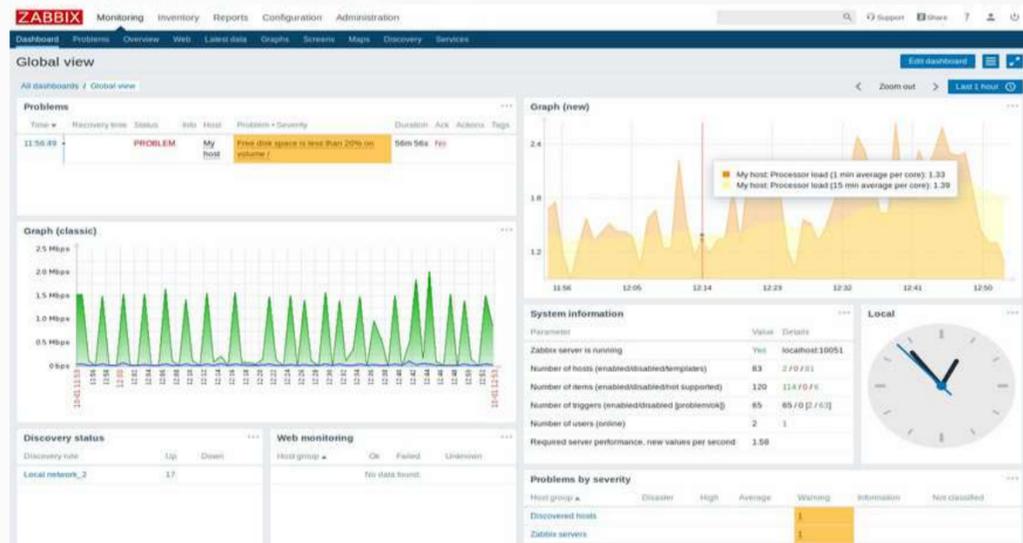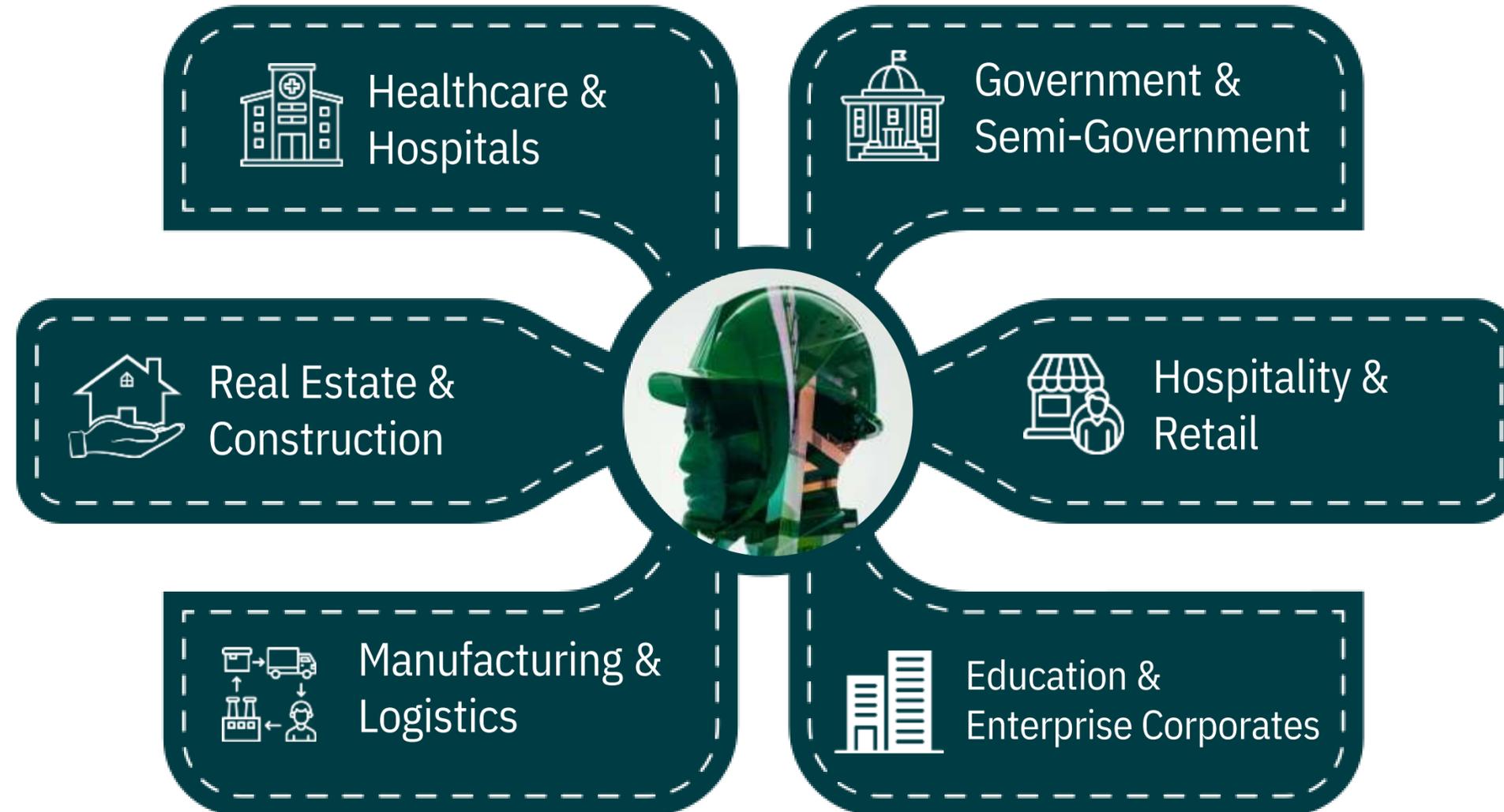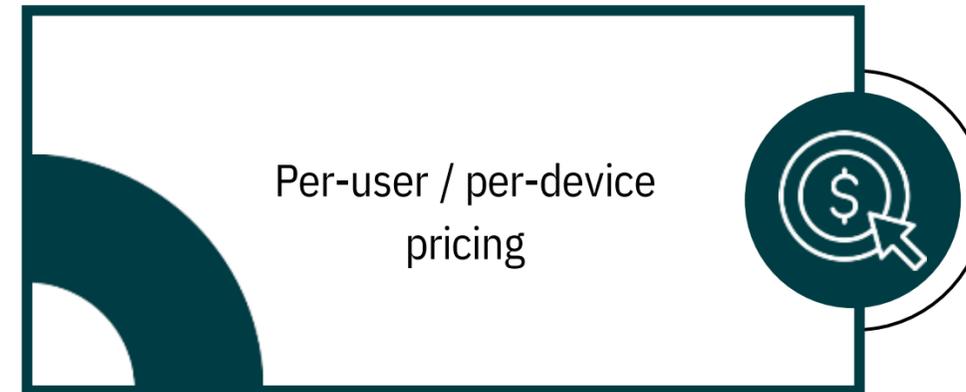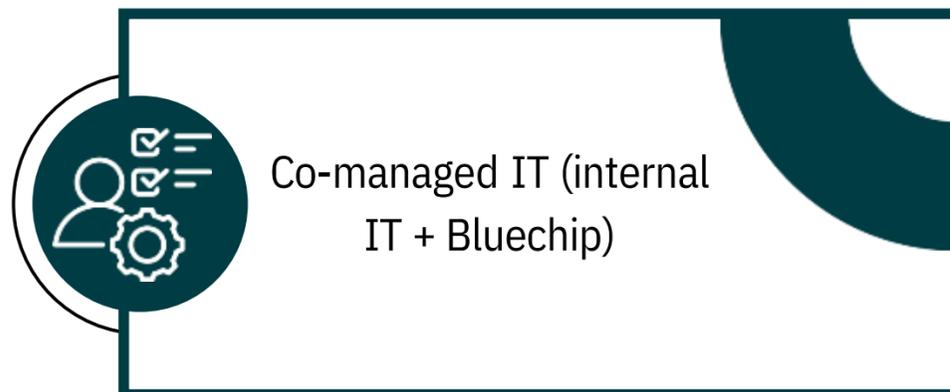
Managed IT Service Plan Comparison

Plan Name	Basic	Standard	Premium
Priceper User/Month (AED)	60	80	120 Yes Zabbix Acronis RMM
Remote Support Network	Yes	Yes	Acronis MDR Yes Yes Yes Acronis
Monitoring Workstation	Zabbix	Zabbix	Email / Coloration security Yes Yes
Management Endpoint Security	Acronis RMM	Acronis RMM	Yes Yes Yes Yes Yes Yes Yes (cost
M365/Google Admin	Acronis EDR	Acronis XDR	will be added per server) Yes
Onboard/Offboard	Yes Yes Yes	Yes Yes Yes	
Hardware/Software Procurement			
Enhanced Email Security Alert			
Monitoring & Reporting	Acronis Email Security	Acronis Email Security	
Dedicated Account Manager IT	Yes	Yes	
Advisor Web Filtering Phishing			
Training Vulnerability Scanning	Yes	Yes	
Annual Risk Assessment On-Site	Yes No No No No No	Yes Yes Yes Yes Yes No	
Services Server Management &	No No	No No	
BDR			
SaaSBackup&Recovery			
Business Continuity Planning			Yes

Ticket Based AMC Service Plan Comparison

Plan (UAE)	Description	Onsite Incident Visits	Preventive Maintenance Visits	Remote Support Tickets	Estimated Annual Cost (AED)	With Unlimited Remote Ticket (AED)
Silver	Basic Suitable for small businesses. Up To 15 Users Enhanced Ideal for medium-sized business. Up To 25 Users Premium. Best for large Business. Up To 40 Users	4 8	2	20 40	2,000.00	3,000.00
Gold		12	4	60	4,000.00	5,000.00
Platinum			6		6,000.00	7,000.00

Services for AMC	Service Offered
On-site attendance	YES
9/5 Coverage with 4-Hour response	YES
Remote support	YES
Help over the telephone	YES
Back-to-back Software Support Renewal	YES
Add/Change/Remove Configuration Support	YES

Our Expertise in Cyber Security

Perimeter / Gateway Security	FORTINET, SANGFOR, SOPHOS, paloalto NETWORKS, SONICWALL, CISCO, WatchGuard
Endpoint Security	CROWDSTRIKE, FORTINET, eset, SOPHOS, Acronis, Bitdefender, HEIMDAL, F-Secure
Email Security	SOPHOS, Barracuda, LIBRAESVA, IRONSCALES, mimecast unified email management, Acronis, CHECK POINT, proofpoint
Data loss Prevention (DLP)	Forcepoint, FORTRA, Acronis, safetica, ITsMine, TERAMIND
Privileged Access Management	BeyondTrust, CYBERARK, Securden, wallix pam
Mobile Device Management (MDM) / ZTNA	ivanti, 42GEARS, SOPHOS, FORTINET, Intune, zscaler, hexnode
User Activity Monitoring	Veriato, Syteca, TERAMIND

Our Office Locations

① Dubai
Bluechip Computer Systems LLC

18th St, Al Jahra Building, Office 703, Khalid Bin Al Waleed Road, Near Hotel Royal Ascot, P.O Box: 233468, Dubai, UAE.

② Abu Dhabi
Bluechip Gulf

Office M2, Building #C33, Shabiya 10, Abu Dhabi, UAE

③ Sharjah
Bluechip Computer Systems LLC

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④ Saudi Arabia
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⑤ Kenya
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Bluechip Gulf IT Services Pvt. Ltd.

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Bluechip Computer Systems

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Bluechip Gulf it Services

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IF YOU ARE INTERESTED IN KNOWING MORE AS TO HOW BLUECHIP COMPUTER SYSTEMS CAN HELP YOU BETTER

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